

U.S. General Services Administration Annual Freedom of Information Act Annual Report Fiscal Year 2024

I. BASIC INFORMATION REGARDING REPORT

1. Name, title, address, and telephone number of person(s) to be contacted with questions about the Report.

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2. Provide an electronic link for access to the Report on the agency Web site.

https://www.gsa.gov/reference/freedom-of-information-act-foia/reports

3. Explain how to obtain a copy of the Report in paper form.

Submit a request to Amanda Jones at the address or e-mail listed above.

II. MAKING A FOIA REQUEST

1. The following agency components receive FOIA requests.

U.S. General Services Administration Amanda Jones 1800 F Street, NW, 7308 Washington, DC 20405-0001 Toll Free Number: (855) 675-3642 U.S. General Services Administration, Office of the Inspector General Chris Pehrson 1800 F Street, NW, Room 5326 Washington, DC 20405 (202) 501-1932

2. The U.S. General Services Administration (GSA) releases information in response to requests under the FOIA unless an exemption applies, and GSA has a compelling reason to invoke the exemption. Even if the information falls clearly within an exemption, GSA discloses information unless the agency reasonably foresees that disclosure would harm an interest protected by one of the statutory exemptions, or disclosure is prohibited by law. Exemptions 4 through 7 are the most common exemptions that apply to GSA records.

The General Services Administration Office of Inspector General (GSA OIG) is responsible for promoting economy, efficiency, and effectiveness and detecting and preventing fraud, waste, and mismanagement in the GSA's programs and operations. This is accomplished primarily by performing independent financial, program, information technology, contract and compliance audits and criminal and civil investigations. As a result, many of the records maintained by the GSA OIG involve law enforcement matters. The GSA OIG invokes the FOIA's two privacy exemptions, more than the rest of the other exemptions combined, to prevent unwarranted invasions of the personal privacy of individuals mentioned in law enforcement records. The GSA OIG also protects the identities of confidential informants who provide information to investigators, details about investigators. Additionally, the GSA OIG protects from disclosure trade secrets and commercial or financial information obtained through the auditing function that is privileged or confidential as well as information covered by the civil discovery privileges.

III. ACRONYMS, DEFINITIONS, AND EXEMPTIONS

1. Definitions of terms used in this Report:

Administrative Appeal – a request to a federal agency asking that it review at a higher administrative level a FOIA determination made by the agency at the initial request level.

Average Number – the number obtained by dividing the sum of a group of numbers by the quantity of numbers in the group. For example, of 3, 7, and 14, the average number is 8.

Backlog – the number of requests or administrative appeals that are pending at an agency at the end of the fiscal year that are beyond the statutory time period for a response.

Component - for agencies that process requests on a decentralized basis, a "component" is an entity, also sometimes referred to as an Office, Division, Bureau, Center, or Directorate, within the agency that processes FOIA requests. The FOIA now requires that agencies include in their Annual FOIA Report data for both the agency overall and for each principal component of the agency.

Consultation – the procedure whereby the agency responding to a FOIA request first forwards a record to another agency or component within the same agency for its review because that other agency has an interest in the document. Once the agency in receipt of the consultation finishes its review of the record, it responds back to the agency or component within the same agency that forwarded it. That agency, in turn, will then respond to the FOIA requester.

Exemption 3 Statute – a federal statute that exempts information from disclosure and which the agency relies on to withhold information under subsection (b)(3) of the FOIA.

FOIA Request – a FOIA request is generally a request to a federal agency for access to records concerning another person (i.e., a "third-party" request), or concerning an organization, or a particular topic of interest. FOIA requests also include requests made by requesters seeking records concerning themselves (i.e., "first-party" requests) when those requesters are not subject to the Privacy Act, such as non-U.S. citizens. Moreover, because all first-party requesters should be afforded the benefit of both the access provisions of the FOIA as well as those of the Privacy Act, FOIA requests also include any first- party requests where an agency determines that it must search beyond its Privacy Act "systems of records" or where a Privacy Act exemption applies, and the agency looks to FOIA to afford the greatest possible access. All requests which require the agency to utilize the FOIA in responding to the requester are included in this Report. Additionally, a FOIA request includes records referred to the agency for processing and direct

response to the requester. It does not, however, include records for which the agency has received a consultation from another agency. (Consultations are reported separately in Section XII of this Report.)

Full Grant – an agency decision to disclose all records in full in response to a FOIA request.

Full Denial – an agency decision not to release any records in response to a FOIA request because the records are exempt in their entireties under one or more of the FOIA exemptions, or because of a procedural reason, such as when no records could be located.

Median Number – the middle, not average, number. For example, of 3, 7, and 14, the median number is 7.

Multi-Track Processing – a system in which simple requests requiring relatively minimal review are placed in one processing track and more voluminous and complex requests are placed in one or more other tracks. Requests granted expedited processing are placed in yet another track. Requests in each track are processed on a first in/first out basis.

- i) **Expedited Processing** an agency will process a FOIA request on an expedited basis when a requester satisfies the requirements for expedited processing as set forth in the statute and in agency regulations.
- ii) **Simple Request** a FOIA request that an agency using multi-track processing places in its fastest (non-expedited) track based on the low volume and/or simplicity of the records requested.
- iii) **Complex Request** a FOIA request that an agency using multi- track processing places in a slower track based on the high volume and/or complexity of the records requested.

Partial Grant/Partial Denial – in response to a FOIA request, an agency decision to disclose portions of the records and to withhold other portions that are exempt under the FOIA, or to otherwise deny a portion of the request for a procedural reason.

Pending Request or Pending Administrative Appeal – a request or administrative appeal for which an agency has not taken final action in all respects.

Perfected Request – a request for records which reasonably describes such records and is made in accordance with published rules stating the time, place, fees (if any) and procedures to be followed.

Processed Request or Processed Administrative Appeal – a request or administrative appeal for which an agency has taken final action in all respects.

Range in Number of Days – the lowest and highest number of days to process requests or administrative appeals.

Time Limits – the time period in the statute for an agency to respond to a FOIA request (ordinarily twenty working days from receipt of a perfected FOIA request)

2. Descriptions of the nine FOIA exemptions:

Exemption 1: classified national defense and foreign relations information

Exemption 2: information that is related solely to the internal personnel rules and practices of an agency

Exemption 3: information that is prohibited from disclosure by another federal law

Exemption 4: trade secrets and other confidential business information

Exemption 5: inter-agency or intra-agency communications that are protected by legal privileges

Exemption 6: information involving matters of personal privacy

Exemption 7: records or information compiled for law enforcement purposes, to the extent that the production of those records (A) could reasonably be expected to interfere with enforcement proceedings, (B) would deprive a person of a right to a fair trial or an impartial adjudication, (C) could reasonably be expected to constitute an unwarranted invasion of personal privacy, (D) could reasonably be expected to disclose the identity of a confidential source, (E) would disclose techniques and procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations or prosecutions, or (F) could reasonably be expected to endanger the life or physical safety of any individual

Exemption 8: information relating to the supervision of financial institutions

Exemption 9: geological information

3. Agency Component Abbreviations

Component Abbreviation	Component Name
GSA-Main	Headquarters
J	Office of Inspector General

IV. EXEMPTION 3 STATUTES

Statute	Type of Information Withheld	Case Citation	Agency / Component	Number of Times Relied upon by Agency / Component	Total Number of Times Relied upon by Agency Overall
18 U.S.C. § 3123(d)	Certain court "order[s] authorizing or approving the installation and use of a pen register or a trap and trace device"; information pertaining to "the existence of the pen register or trap and trace device or the existence of the investigation"	Labow v. DOJ, 831 F.3d 523, 527-28 (D.C. Cir. 2016); ACLU v. DOJ, 2014 WL 4954121, at *11 (N.D. Cal. Sept. 30, 2014); Manna v. DOJ, 815 F. Supp. 798, 812 (D.N.J. 1993), aff'd on other grounds, 51 F.3d 1158 (3d Cir. 1995).	GSA-Main	1	1

31 U.S.C. § 3730(b)(2)	Records pertaining to civil actions for false claims against the United States Government	N/A	J	4	4
5 U.S.C. § 407 (formerly at 5 U.S.C. app. 3 § 7(b))	Names of employees who provide information or complaints to the Inspector General	Wash. Post Co. v. Special Inspector Gen. for Afg. Reconstr., 486 F. Supp. 3d 141, 166 (D.D.C. 2020).	J	2	2

41 U.S.C. § 2102 (amending 41 U.S.C. § 423(a)(1))	Contractor bid or proposal information; source selection information	Legal & Safety Emp. Rsch., Inc. v. U.S. Dep't of the Army, No. Civ. S001748, 2001 WL 34098652, at *3-4 (E.D. Cal. May 4, 2001) (dictum).	GSA-Main	2	2
41 U.S.C. § 4702 (formerly at 41 U.S.C. § 253b(m)(1))	Contractor proposals that are in the possession or control of an executive agency and that have not been set forth or incorporated by reference into contracts	Sinkfield v. HUD, No. 10-885, 2012 U.S. Dist. LEXIS 35233, at *13-15 (S.D. Ohio Mar. 15, 2012); Margolin v. NASA, No. 09-CV-00421, 2011 WL 1303221, at *6 (D. Nev. Mar. 31, 2011); Hornbostel v. U.S. Dep't of the Interior, 305 F. Supp. 2d 21, 30 (D.D.C. 2003), summary affirmance granted, No. 03-5257, 2004 WL 1900562 (D.C. Cir. Aug. 25, 2004).	GSA-Main	1	1

5 U.S.C. § 13109(a)(2) (formerly at 5 U.S.C. app. 4 § 107(a)(2))	Confidential financial disclosure report pertaining to certain government employees	Meyerhoff v. EPA, 958 F.2d 1498, 1500-02 (9th Cir. 1992); Boyd v. Exec. Off. for U.S. Att'ys, 161 F. Supp. 3d 1, 7 (D.D.C. 2015); Seife v. NIH, 874 F. Supp. 2d 248, 254 (S.D.N.Y. 2012).	GSA-Main	1	1
42 U.S.C. §§ 2000e-5(b), 2000e-8(e)	Information pertaining to charges of unlawful employment practices; information obtained by the EEOC in investigating charges of unlawful employment practices	Frito-Lay v. EEOC, 964 F. Supp. 236, 240-43 (W.D. Ky. 1997)); Am. Centennial Ins. Co. v. EEOC, 722 F. Supp. 180, 184 (D.N.J. 1989).	GSA-Main	1	1

V.A. FOIA REQUESTS -- RECEIVED, PROCESSED AND PENDING FOIA REQUESTS

Agency / Component	Number of Requests Pending as of Start of Fiscal Year	Number of Requests Received in Fiscal Year	Number of Requests Processed in Fiscal Year	Number of Requests Pending as of End of Fiscal Year
J	13	168	176	5
GSA-Main	552	1493	1456	589
AGENCY OVERALL	565	1661	1632	594

After reviewing its database, GSA updated the number of requests pending at the start of the Fiscal Year.

Agenc y/	Num ber of	Num ber	Numb er of			Number o	of Full Denials	Based on Reason	ns Other than 1	Exemptions			
Comp onent	Full Grant s	of Parti al Gran ts / Parti al Deni als		No Records	All Records Referred to Another Compone nt or Agency	Request Withdra wn	Fee-Relat ed Reason	Records not Reasonably Described	Imprope r FOIA Request for Other Reason	Not Agency Record	Duplic ate Reques t	Other *Explai n in Chart Below	TOTA L
J	9	38	4	44	0	2	2	0	о	0	7	70	176
GSA- Main	195	305	9	312	6	172	82	157	34	125	51	8	1456
AGEN CY OVER ALL	204	343	13	356	6	174	84	157	34	125	58	78	1632

V.B.(1). DISPOSITION OF FOIA REQUESTS -- ALL PROCESSED REQUESTS

V.B.(2). DISPOSITION OF FOIA REQUESTS -- "OTHER" REASONS FOR "FULL DENIALS BASED ON REASONS OTHER THAN EXEMPTIONS"

Agency / Component	Description of "Other" Reasons for Denials from Chart B(1)	Number of Times "Other" Reason Was Relied Upon	TOTAL
J	Directed Requester to Another Entity Subject to the FOIA	1	70
	Aggregated Request	69	
GSA-Main	Directed Requester to Another Entity Subject to the FOIA	8	8
AGENCY OVERALL			78

	Exemptions													
Agency / Component	1	2	3	4	5	6	7 (A)	7 (B)	7 (C)	7 (D)	7 (E)	7 (F)	8	9
J	0	0	7	8	16	38	4	0	29	2	5	1	0	0
GSA-Main	0	1	5	204	53	287	3	0	8	0	4	68	0	0
AGENCY OVERALL	0	1	12	212	69	325	7	0	37	2	9	69	0	0

V.B.(3). DISPOSITION OF FOIA REQUESTS -- NUMBER OF TIMES EXEMPTIONS APPLIED

VI.A. ADMINISTRATIVE APPEALS OF INITIAL DETERMINATIONS OF FOIA REQUESTS --RECEIVED, PROCESSED, AND PENDING ADMINISTRATIVE APPEALS

Agency / Component	Number of Appeals Pending as of Start of Fiscal Year	Number of Appeals Received in Fiscal Year	Number of Appeals Processed in Fiscal Year	Number of Appeals Pending as of End of Fiscal Year
J	0	3	3	0
GSA-Main	8	37	34	11
AGENCY OVERALL	8	40	37	11

VI.B. DISPOSITION OF ADMINISTRATIVE APPEALS -- ALL PROCESSED APPEALS

Agency / Component	Number Affirmed on Appeal	Number Partially Affirmed & Partially Reversed or Remanded on Appeal	Number Completely Reversed or Remanded on Appeal	Number of Appeals Closed for Other Reasons	TOTAL
J	2	0	1	0	3
GSA-Main	10	10	6	8	34
AGENCY OVERALL	12	10	7	8	37

VI.C.(1). REASONS FOR DENIAL ON APPEAL -- NUMBER OF TIMES EXEMPTIONS APPLIED

		Exemptions												
Agency / Component	1	2	3	4	5	6	7 (A)	7 (B)	7 (C)	7 (D)	7 (E)	7 (F)	8	9
J	0	0	0	0	1	0	0	0	0	0	0	0	0	0
GSA-Main	0	0	2	5	4	7	0	0	2	0	0	2	0	0
AGENCY OVERALL	0	0	2	5	5	7	0	0	2	0	0	2	0	0

VI.C.(2). REASONS FOR DENIAL ON APPEAL -- REASONS OTHER THAN EXEMPTIONS

Agency / Compone nt	No Records	Records Referred at Initial Request Level	Request Withdra wn	Fee-Rela ted Reason	Records not Reasona bly Describe d	Imprope r Request for Other Reasons	Not Agency Record	Duplicat e Request or Appeal	Request in Litigatio n	Appeal Based Solely on Denial of Request for Expedite d Processin g	Other *Explain in chart below
J	0	0	0	0	0	0	0	0	0	1	о
GSA-Mai n	5	0	1	0	0	0	0	2	0	0	10
AGENCY OVERAL L	5	0	1	0	0	0	0	2	0	1	10

VI.C.(3). REASONS FOR DENIAL ON APPEAL -- "OTHER" REASONS

Agency / Component	Description of "Other" Reasons for Denial on Appeal from Chart C(2)	Number of Times "Other" Reason Was Relied Upon	TOTAL
GSA-Main	Improper Appeal	10	10
AGENCY OVERALL			10

VI.C.(4). RESPONSE TIME FOR ADMINISTRATIVE APPEALS

Agency / Component	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
J	19	17	13	20
GSA-Main	38.5	102.26	3	754
AGENCY OVERALL	38.5	102.26	3	754

Agency / Component		10th	9th	8th	7th	6th	5th	4th	3rd	2nd	1st
	Date of Appeal	N/A									
J	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
	Date of Appeal	2024-09-2 3	2024-09-2 0	2024-09-1 2	2024-09-1 2	2024-09-0 9	2024-08-2 7	2024-08-0 1	2024-06-2 6	2024-04-3 0	2023-08-0 4
GSA-Main	Number of Days Pending	5	6	12	12	15	23	41	68	105	289
AGENCY	Date of Appeal	2024-09-2 3	2024-09-2 0	2024-09-2 0	2024-09-1 2	2024-09-0 9	2024-08-2 7	2024-08-0 1	2024-06-2 6	2024-04-3 0	2023-08-0 4
OVERALL	Number of Days Pending	5	6	6	12	15	23	41	66	105	289

VI.C.(5). TEN OLDEST PENDING ADMINISTRATIVE APPEALS

VII.A. FOIA REQUESTS -- RESPONSE TIME FOR ALL PROCESSED PERFECTED REQUESTS

Agency / Component		SIN	MPLE			СОМ	PLEX		EXPEDITED PROCESSING			
	Media n Numb er of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
J	14	11.13	<1	22	22.5	29.21	<1	222	6.5	6.5	2	11
GSA-												
Main	37	78.74	<1	1223	92	232.59	<1	1240	417	441.8	35	1223
AGENCY OVERALL	28	72.67	<1	1223	55	187.60	<1	1240	376	369.25	2	1223

VII.B. PROCESSED REQUESTS -- RESPONSE TIME FOR PERFECTED REQUESTS IN WHICH INFORMATION WAS GRANTED

Agency / Component		SIM	IPLE			COM	PLEX		EXPEDITED PROCESSING			
	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
J	18	16.92	8	19	28.5	57.40	10	222	11	11	11	11
GSA-Main	71.5	105.03	<1	1214	88	203	4	1240	477	384.6	35	495
AGENCY OVERALL	65	100.12	<1	1214	56	171	4	1240	454	322.33	11	495

Agency / Component	<1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-12 0 Days	121-14 0 Days	141-16 0 Days	161-18 0 Days	181-20 0 Days	201-3 00 Days	301-4 00 Days	401+ Days	TOTAL
J	107	1	0	0	0	0	0	0	0	о	0	0	0	108
GSA-Main	434	148	76	58	56	51	60	33	26	34	71	21	18	1086
AGENCY OVERALL	541	149	76	58	56	51	60	33	26	34	71	21	18	1194

Agency / Component	<1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-10 0 Days	101-12 0 Days	121-14 0 Days	141-16 0 Days	161-18 0 Days	181-2 00 Days	201-3 00 Days	301-4 00 Days	401+ Days	TOTAL
J	24	18	1	2	0	0	1	0	0	0	2	0	0	48
GSA-Main	33	22	17	6	10	2	4	1	5	3	14	11	41	169
AGENCY OVERALL	57	40	18	8	10	2	5	1	5	3	16	11	41	217

VII.C. PROCESSED COMPLEX REQUESTS -- RESPONSE TIME IN DAY INCREMENTS

VII.C. PROCESSED REQUESTS GRANTED EXPEDITED PROCESSING -- RESPONSE TIME IN DAY INCREMENTS

Agency / Component	<1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-10 0 Days	101-12 0 Days	121-14 0 Days	141-16 0 Days	161-18 0 Days	181-2 00 Days	201-3 00 Days	301-4 00 Days	401+ Days	TOTAL
J	2	0	0	0	0	0	0	0	0	0	0	0	0	2
GSA-Main	0	1	0	0	0	0	0	0	0	0	2	1	6	10
AGENCY OVERALL	2	1	0	0	0	0	0	0	0	0	2	1	6	12

Agency / Component		SIMPLE			COMPLEX		EXPEDITED PROCESSING			
	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days	
J	1	2	2	2	637	637	0	N/A	N/A	
GSA-Main	418	44	109.81	108	120	197.06	6	514.5	525	
AGENCY OVERALL	419	43	109.55	110	122	205.06	6	514.5	514.5	

		Oldest Requests									
Agency / Component		10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest
	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2024-09- 26	2024-01- 22	2020-05- 04
J	Number of Days Pending	0	0	0	0	0	0	0	2	175	1099
	Date of Receipt	2022-03- 09	2022-02- 16	2022-02- 01	2021-06- 21	2021-04- 21	2021-02- 05	2020-12- 28	2020-11- 04	2018-12- 03	2017-07- 25
GSA-Main	Number of Days Pending	643	657	660	821	862	914	940	975	1457	1796
AGENCY OVERALL	Date of Receipt	2022-02- 16	2022-02- 01	2021-06- 21	2021-04- 21	2021-02- 05	2020-12- 28	2020-11- 04	2020-05- 11	2018-12- 03	2017-07- 25
	Number of Days Pending	657	660	821	862	914	940	975	1099	1457	1796

VII.E. PENDING REQUESTS -- TEN OLDEST PENDING PERFECTED REQUESTS

VIII.A. REQUESTS FOR EXPEDITED PROCESSING

Agency / Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate	Number Adjudicated Within Ten Calendar Days
J	2	6	3	3	8
GSA-Main	1	126	5	14.45	96
AGENCY OVERALL	3	132	5	14.45	104

VIII.B. REQUESTS FOR FEE WAIVER

Agency / Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate
J	3	7	3	3
GSA-Main	13	91	6	23.64
AGENCY OVERALL	16	98	6	23.64

IX. FOIA PERSONNEL AND COSTS

Agency / Component		PERSONNEL		COSTS			
	Number of "Full-Time FOIA Employees"	Number of "Equivalent Full-Time FOIA Employees"	Total Number of "Full-Time FOIA Staff"	Processing Costs	Litigation-Relate d Costs	Total Costs	
J	0	3.35	3.35	516,579.50	0.00	516,579.50	
GSA-Main	12	5.00	17.00	1,657,076.00	0.00	1,657,076.00	
AGENCY OVERALL	12	8.35	20.35	2,173,655.50	0.00	2,173,655.50	

X. FEES COLLECTED FOR PROCESSING REQUESTS

Agency / Component	Total Amount of Fees Collected	Percentage of Total Costs
J	1,163.75	0.2300
GSA-Main	37,700.00	2.2800
AGENCY OVERALL	38,863.75	1.7900

XI.A. NUMBER OF TIMES SUBSECTION (C) USED

Agency / Component	Number of Times Subsection Used
J	0
GSA-Main	0
AGENCY OVERALL	0

XI.B. NUMBER OF SUBSECTION (A)(2) POSTINGS

Agency / Component	Number of Records Posted by the FOIA Office	Number of Records Posted by Program Offices
J	О	21
GSA-Main	10	45
AGENCY OVERALL	10	66

XII.A. BACKLOGS OF FOIA REQUESTS AND ADMINISTRATIVE APPEALS

Agency / Component	Number of Backlogged Requests as of End of Fiscal Year	Number of Backlogged Appeals as of End of Fiscal Year
J	2	0
GSA-Main	352	5
AGENCY OVERALL	354	5

XII.B. CONSULTATIONS ON FOIA REQUESTS -- RECEIVED, PROCESSED, AND PENDING CONSULTATIONS

Agency / Component	Number of Consultations Received from Other Agencies that were <u>Pending</u> at the Agency as of <u>Start</u> of the Fiscal Year	Number of Consultations <u>Received</u> from Other Agencies During the Fiscal Year	Number of Consultations Received from Other Agencies that were <u>Processed</u> by the Agency During the Fiscal Year	Number of Consultations Received from Other Agencies that were <u>Pending</u> at the Agency as of <u>End</u> of the Fiscal Year
J	0	9	9	0
GSA-Main	8	45	50	3
AGENCY OVERALL	8	54	59	3

XII.C. CONSULTATIONS ON FOIA REQUESTS -- TEN OLDEST CONSULTATIONS RECEIVED FROM OTHER AGENCIES AND PENDING AT THE AGENCY

		Oldest Consultations									
Agency / Component		ıoth	9th	8th	7th	6th	5th	4th	3rd	2nd	1st
	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
J	Number of Days	0	0	0	0	0	0	0	0	0	0
	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2024-09-25	2024-09-19	2024-09-12
GSA-Main	Number of Days	0	0	0	0	0	0	0	3	7	12
AGENCY OVERALL	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2024-09-25	2024-09-19	2024-09-12
	Number of Days	0	0	0	0	0	0	0	3	7	12

XII.D.(1). COMPARISON OF NUMBERS OF REQUESTS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- REQUESTS RECEIVED AND PROCESSED

Agency / Component	NUMBER OF REQ	UESTS <u>RECEIVED</u>	NUMBER OF REQU	UESTS <u>PROCESSED</u>
	Number Received During Fiscal Year from Last Year's Annual Report	Number Received During Fiscal Year from Current Annual Report	Number Processed During Fiscal Year from Last Year's Annual Report	Number Processed During Fiscal Year from Current Annual Report
J	122	168	110	176
GSA-Main	1601	1493	1400	1456
AGENCY OVERALL	1723	1661	1510	1632

XII.D.(2). COMPARISON OF NUMBERS OF REQUESTS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- BACKLOGGED REQUESTS

Agency / Component	Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Requests as of End of the Fiscal Year from Current Annual Report
J	3	2
GSA-Main	393	352
AGENCY OVERALL	396	354

XII.E.(1). COMPARISON OF NUMBERS OF ADMINISTRATIVE APPEALS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- APPEALS RECEIVED AND PROCESSED

Agency / Component	NUMBER OF APPEALS <u>RECEIVED</u>		NUMBER OF APPEALS <u>PROCESSED</u>	
	Number Received During Fiscal Year from Last Year's Annual Report	Number Received During Fiscal Year from Current Annual Report	Number Processed During Fiscal Year from Last Year's Annual Report	Number Processed During Fiscal Year from Current Annual Report
J	1	3	2	3
GSA-Main	87	37	87	34
AGENCY OVERALL	88	40	89	37

XII.E.(2). COMPARISON OF NUMBERS OF ADMINISTRATIVE APPEALS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- BACKLOGGED APPEALS

Agency / Component	Number of Backlogged Appeals as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Appeals as of End of the Fiscal Year from Current Annual Report
J	0	0
GSA-Main	7	5
AGENCY OVERALL	7	5